

Adding/Updating DPS

Your Information

Defense Personal Property System (DPS) Unclassified//FOUO-Privacy Act Applies Home | Site Map | Log Out |

Home | Self Counseling | Shipments | Customer Satisfaction Survey [CSS] | Customer Surveys | DPS User Satisfaction | Claims | Consignment Guide | Training | DPS User Satisfaction

Show: Counseling | Tuesday, February 22, 2011 4:15:17 AM Reports | Queries: | HELP

Counseling Menu

- Customer Profile
 - Customer Information**
 - Point of Contact
- My Orders
 - Enter Order Information

Useful Links

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms

Customer Information

Customer: Perez Jr., Conrad M -- United States Air Force --

So that you can be reached during your move, please use the area below to provide accurate contact data, to include email addresses. Your contact information can be updated at any time. Once your shipment(s) have been delivered, you will be emailed a customer satisfaction survey to complete which will support DoD's efforts in providing quality customer service.

Customer Information

*Branch Of Service: United States Air Force

*Personnel Status: Military

*Primary Phone Number: FORMAT: xxx-xxx-xxxx for Domestic

Secondary Phone Number:

*Primary Email:

Secondary Email:

Permanent Contact Address

*Address Line 1:

Address Line 2:

Location

CONUS (U.S.) OCONUS (Non U.S.)

Select City:

Type in the first 4 letters of the city above

City: SAN ANTONIO

County: BEXAR

State: TEXAS

Zip: 78223

If you are unable to select a County or City, please contact the SDDC Help Desk at 1-800-462-2176 or DSN: 770-7332.

<< Previous | Next >>

1. First you need to fill out Customer Information

Input **all** information.
 The red * next to each field means that this information is **REQUIRED**.
 (Insure that you select the **CORRECT** Branch of Service and Personnel Status.)

Ensure that the Permanent Contact Address is one where you can be contacted in a moments notice.
 (i.e. Parents, Other family members, Friends etc.)
 This cannot be a P.O. Box Address.

2. Click Next>>

Defense Personal Property System (DPS)

Unclassified/FOUO-Privacy Act Applies

Home | Site Map | Log Out

Home 2DMSL DPS Analytics Forms Rates Counseling Shipment Mgmt DPS User Satisfaction Consignment Guide Training TOPS

Show: Counseling Monday, February 15, 2010 6:37:17 AM Reports Queries: HELP

Point of Contact

PPSO Outbound Supervisor: [Perkinson, Sharee -- QNFL]

Customer: United States Air Force

Please identify at least one personal contact who will know how to reach the customer at origin, while in-transit, or at the new destination and would be willing to accept inquiries from the TSP if needed. You may also use this area to designate an individual to make decisions on the customers behalf (Power of Attorney /Letter of Authorization).

Please click on the **Add Contact** button to add additional contacts to your profile.

No Additional point of contact information found.

Add Contact

I acknowledged that I have no point of contact information found.

Add any and ALL points of contact on this screen.
(POA's, LOA's, Releasing and/or receiving Agents, & In transit contacts are considered emergency contact.)

If you do have NOT any points of contacts, Check the box next to the statement.

Then Click Next>>

Releasing and/or Receiving agents is the person who will be at your pick up or delivery address for you if you will not be present during your move.

Increase the screen resolution to 200% before clicking add contact

Unclassified/FOUO-Privacy Act Applies

Done Trusted sites | Protected Mode: Off 100%

DPS - 1.3.07.427 - 2 - Microsoft Internet Explorer provided by USAF
 https://dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=n0rwSPp8bx78tjeCw8msXkNrWIQMD304XyMyTZOEc_&SWETS=

Defense Personal Property System (DPS)
 Unclassified/FOUO-Privacy Act Applies

Home | Site Map | Log Out |

Show: Counseling Monday, February 15, 2010 6:39:39 AM

Point of Contact
 PPSO Outbound Supervisor: [Perkinson, Sharee -- QNFL]
 Customer: -- United States Air Force --

Please identify at least one personal contact who will know and designate an individual to make decisions on the customer's behalf. Please click on the **Add Contact** button to add additional contacts.

No Additional point of contact information found.

I acknowledged that I have no point of contacts.

Add/Update Contact

* **First Name:**
Middle Initial:
Last Name:
Primary Phone: FORMAT: xxx-xxx-xxxx for Domestic
Primary Phone Ext:
Secondary Phone:
Secondary Phone Ext:
Primary Email: FORMAT: johndoe@usa.gov
Secondary Email:
Power of Attorney?: Yes No i
Letter of Authorization?: Yes No i
Bluebark / MIA Authority?: Yes No

would be willing to accept inquiries from the TSP if needed. You may also use this area to

Unclassified/FOUO-Privacy Act Applies

Done Trusted sites | Protected Mode: Off 100%

This sub screen will appear when you click Add Contact
 Input all information with the red *.
 (insure that you mark if the contact is POA or LOA)

DPS - 1.3.07.427 - 2 - Microsoft Internet Explorer provided by USAF
 https://dps.sddc.army.mil/finsechannel_enu/start.swe?SWECmd=Login&SWEPL=1&_sn=n0rwSPp8bx78tjeCw8msXkNrWIQMD304XyMyTZOEc_&SWETS=

Defense Personal Property System (DPS)
 Unclassified/FOUO-Privacy Act Applies

Home | Site Map | Log Out

Home 2DMSL DPS Analytics Forms Rates Counseling Shipment Mgmt DPS User Satisfaction Consignment Guide Training TOPS

Show: Counseling Monday, February 15, 2010 6:41:59 AM Reports Queries: HELP

Counselor Menu

- Shipment Queue
- People Finder
- Order Finder

Counseling Menu

- Customer Profile
 - Customer Information
 - Point of Contact**
 - Customer's Orders
- Enter Order Information

Useful Links

- Limitations
- Online Brochures
- FAQs
- Find a counseling office near you
- Weight Estimator
- Glossary / Acronyms





Point of Contact

PPSO Outbound Supervisor: [Perkinson, Sharee -- QNFL]

Customer: -- United States Air Force --

Please identify at least one personal contact who will know how to reach the customer at origin, while in-transit, or at the new destination and would be willing to accept inquiries from the TSP if needed. You may also use this area to designate an individual to make decisions on the customers behalf (Power of Attorney /Letter of Authorization).

Please click on the **Add Contact** button to add additional contacts to your profile.

Action	Name	Phone	Email	Relationship
 	Name of contact	(123) 456-7890	E-mail address	
 	Name of contact	(123) 456-7890	E-mail address	POA

Add Contact

<< Previous
Next >>
←

This is what your screen will look like once you have added any points of contact.
 Click Next>>

Unclassified/FOUO-Privacy Act Applies

Trusted sites | Protected Mode: Off 100%