



Newslines

Limited services

The 20th Medical Group will offer limited services today. The Primary Care Clinic will be open for acute care only; call **895-CARE** for an appointment. Flying personnel can access acute care through the Flight Medicine Clinic's active-duty sick call at 7:30 a.m. and 1 p.m.

Monday, the Primary Care Clinic will be open from 9 a.m. to 1 p.m. for acute care only.

Closure

Shaw's U-fix it store will close at 4 p.m. today and reopen at 7 a.m. Tuesday.

Holiday hours

The following are the hours for AAFES facilities Monday:

Main Store.....	10 a.m. - 6 p.m.
Food Court.....	11 a.m. - 5 p.m.
Military Clothing.....	Closed
Concession Facilities.....	10 a.m. - 6 p.m.
Burger King.....	Closed
Housing Shoppette.....	10 a.m. - 6 p.m.
Shoppette/AutoPride/ Class Six.....	9 a.m. - 9 p.m.

Hours change

Effective immediately, the new Community Center hours are:

Sundays.....	1 - 6 p.m.
Mondays - Thursdays.....	9 a.m. - 9 p.m.
Fridays.....	9 a.m. - 11 p.m.
Saturdays.....	11 a.m. - 7 p.m.

For more information, call **895-3382**.

Quarterly awards

The airman, NCO, senior NCO, company grade officer, civilians and volunteers of the quarter will be recognized Oct. 22 at 11:30 a.m. at the Conference Center. See a group Top Three representative for tickets.

Tickets are required to attend the event, and the uniform requirement is duty uniform.

For the record

Maj. John W. Morehead, 9th Air Force, has been selected for promotion to lieutenant colonel.



Photo by Staff Sgt Aaron D, Allmon II

Watchful eye

A 77th Fighter Squadron F-16 flies over the Lincoln Memorial in Washington, D.C., Sept. 24 while supporting Operation Noble Eagle.

Satellite Pharmacy now open

Renovation and upgrades of the 20th Medical Group's Satellite Pharmacy are complete.

According to Medical Group officials, in addition to more space, the renovated facility has new equipment and software to improve efficiency while maintaining quality service.

One of the main benefits to patients is, it provides one-stop shopping for the Satellite Pharmacy, Base Exchange and Commissary.

The renovations were completed in August, and there was a ribbon-cutting ceremony Sept. 5. Processing of prescription phone-in refills began the weekend of Sept. 27 - 28.

The new state-of-the-art phone-in refill system expands the number of phone lines available for refill requests to eight lines and offers a number of new features for the customers. All phone-in refills will be processed at the new site, and all new civilian provider prescriptions will eventually be transferred to the new location. The civilian prescriptions will be transferred incrementally from the main pharmacy on a schedule to be announced.

Both Shaw pharmacies fill maintenance prescrip-

tions for most medications for up to a 90-day supply, provided a physician has written the prescription allowing this. Maintenance medications are items taken to treat a chronic condition such as blood pressure, diabetes and cardiac conditions.

Due to space limitations, prescriptions and refills are held for no more than five duty days. Customers are asked to pick up medications within that time to eliminate rework, which affects processing and waiting times. For those acting on behalf of another adult and picking up their medications, they will need the patient's military ID or a photocopy (front and back) of the ID. Agents will also need a signed authorization letter or note allowing them to act on the patient's behalf.

The pharmacy entrance is now located at the north side of the Base Exchange, next to the General Nutrition Center, across from the Commissary. The pharmacy is open Mondays - Fridays from 10 a.m. to 5 p.m.

For more information, call **895-CARE**, select option **2**, and then option **3**. (*Information courtesy of the 20th Medical Group. Staff Sgt. Lee Watts contributed to this article.*)

Inside: Page 11: **Education:** education services changing at Shaw.
Page 20: **Viper Challenge:** schedule for Wing Sports Day.



Photo by Staff Sgt. Josef Cole

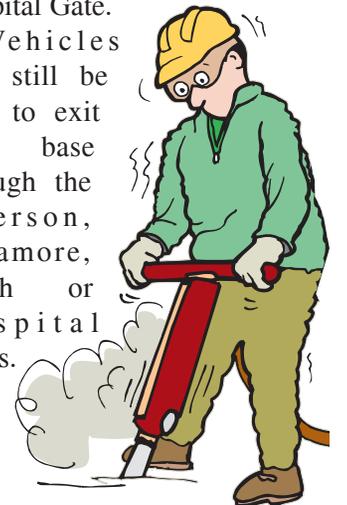
Health check

Retired Chief Master Sgt. Willie Griffin (left) gets his blood pressure checked by Senior Airman Leah Makowski, 20th Aeromedical-Dental Squadron, during Retiree Appreciation Day at Club Shaw Saturday.

Main Gate construction

Construction continues on Shaw's Main Gate for security enhancement. Currently, the Main Gate is open for inbound traffic only. The Visitor's Center is currently operating at the Hospital Gate.

Vehicles will still be able to exit the base through the Frierson, Sycamore, North or Hospital Gates.



20th Security Forces Squadron Blotter

(Editor's Note: The blotter includes recent incidents from the 20th Security Forces Squadron reports. The following information is intended to increase resource protection, awareness and safety concerns.)

- Two vehicles collided in the Gas Station/Class Six parking lot.
- An airman reported damage to his vehicle while it was parked at the base theater.
- An airman reported her wallet stolen from dormitory 418.
- A civilian reported her phone was stolen while she was at the Commissary.
- A juvenile dependent was detained for Shoplifting at the 5000 Area Shoppette.
- An airman was apprehended off



base for disorderly conduct.

- A juvenile dependent was detained for Shoplifting at the Base Exchange.
 - Two vehicles collided while attempting to enter the installation at the Hospital Gate.
 - A private vehicle hit the perimeter fence adjacent to the Visitor Control Center.
 - A private vehicle hit a yield sign by Sweeney Street and Frierson Road.
- In case of emergency, call **911**. Direct routine questions and non-emergency concerns to the 20th Security Forces Squadron at **895-3670**. If you have information about any crime, listed here or otherwise, call the 20th Security Forces Squadron Investigations section at **895-3600**.

Traffic Tips

Team Shaw members are not permitted to wear headphones, earphones or other similar devices while operating a motor vehicle, skating or bicycling along a designated roadway regularly traveled by vehicles on Shaw. Use is authorized on designated base jogging trail(s), but personnel must remove the device upon entering roadway crosswalks. EXCEPTION: A motorcycle helmet intercom system used between operator and passenger is permitted.

OPSEC reminder

Remember to remove the base sticker from a vehicle before selling it, and to remove all accouterments from your uniform before disposing of it.

Trivia contest

Question: What symbol is embedded on the front/center of the new ID cards?

Last week's answer: Dr. James G. Roche, Secretary of the Air Force, served in the Navy.

Last week's winner: Staff Sgt. Steven Caselli, 20th Logistics Readiness Squadron

The first person to e-mail *The Shaw Spirit* at spirit.editor@shaw.af.mil with the correct answer will get their name in next week's paper.

SHAW AFB DUI/DWI STATISTICS

LAST YEAR

33

THIS YEAR

20

28 OWS

WAS THE LAST UNIT TO RECEIVE A DUI/DWI

IT HAS BEEN

22



DAYS SINCE THE LAST INCIDENT

(As of Thursday)

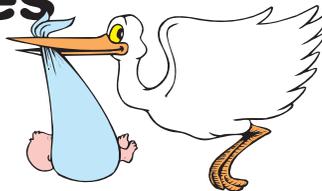
AADD 983-9722



Stork Sorties

Sept. 5 -- Caitlyn Elizabeth
to Scott and Sarah Paul

Sept. 27 -- Ryan Patrick to
Thomas and Lisa Kelly



If you would like your child's birth announced in the Stork Sorties section of *The Shaw Spirit*, send the date of birth, baby's full name and the first and last name of the parent(s) to spirit.editor@shaw.af.mil. Announcements are run the second Friday of each month and should be received by the first Friday.

Trout retirement

Chief Master Sgt. Kenneth Trout, Headquarters U.S. Central Command Air Forces Force Protection, is retiring after more than 20 years of service. He and his family have been at Shaw for two years.

The Williamson, W. Va., native and his wife Peggy have three children, Amber, Andrew and Adam.

After retirement, the Trout family plans to stay in the local area.

The retirement ceremony is scheduled for today at 10 a.m. in the Saunders room at the Conference Center.

Access to retail pharmacy program improves

By Sgt. 1st Class Doug Sample
American Forces Press Service

WASHINGTON -- Uniformed services personnel, retirees and family members will soon experience the benefits of a new retail pharmacy contract, according to Pentagon health affairs officials.

Dr. William Winkenwerder, assistant secretary of defense for health affairs, announced Sept. 26 that Department of Defense's Tricare Management Activity signed a contract with Express Scripts Inc. to manage its retail pharmacy program.

The Maryland Heights, Mo.,-based company is one of the largest pharmacy benefits management companies in the United States, and manages DoD's Tricare mail-order pharmacy as well.

The new contract with Express Scripts will consolidate DoD's retail pharmacy program into a single national program, Winkenwerder said, allowing beneficiaries to get prescriptions filled throughout the United States, the District of Columbia, Guam, Puerto Rico and the U.S. Virgin Islands at some 55,000 local retail pharmacies.

"This will make it easier for beneficiaries to get their prescriptions across the United States regard-

less of where they live," he said. "It will improve customer satisfaction, and save money for the government. We have a good program now, (and) this change is going to make it an even better program."

Winkenwerder said the new contract, scheduled to begin prescription services on April 1, 2004, is expected to save the Defense Department close to \$2 billion in prescription costs over the next five years. "All of this in one way or another accrues back to the taxpayer and our beneficiaries," he added.

Express Scripts will provide the retail pharmacy network; services for claims processing, drug utilization and safety review and prior authorization; beneficiary communication materials; and a call center to handle customer questions.

"Our expectation is for a seamless transition, one in which our customers, our beneficiaries, see little or no change in the way they get their prescriptions. If anything, I hope they will see an improvement soon after the transition, because we're adding pharmacies to the network, thus improving access."

The contract includes a six-month base period for transition activities that began Oct. 1, and five one-year options for prescription services beginning

April 1, Winkenwerder said. The total value of the contract, which does not include the cost of prescriptions paid with DoD funds, is estimated to be \$245.4 million.

According to the Express Scripts Web site, the company has more than 50 million members in the U.S. and Canada, and provides its members with access to a network of more than 55,000 pharmacies, mail-order prescription services and an online pharmacy.

The company processes more than 380 million prescriptions each year and its customers include health maintenance organizations and other health insurers, self-insured businesses and union benefits plans.

"This new contract is part of the department's strategy to implement a fully integrated pharmacy program that delivers world-class, cost-effective patient care through a single manager of our retail pharmacy benefit," Winkenwerder said.

"Our new contract partner will apply best pharmacy benefit management practices to improve and continue the delivery of this important service," he added, "while achieving the highest level of beneficiary satisfaction."



Software puts bombs on target

MAXWELL AIR FORCE BASE, GUNTER ANNEX, Ala. -- Since March 19, warfighters have dropped 21,300 munitions in Operation Iraqi Freedom. Tens of thousands more were dropped or launched during Operation Enduring Freedom and many more stand ready if and when the call comes.

To account for all the munitions the Air Force owns, ammunition troops rely on software developed by Standard Systems Group experts.

The Combat Ammunition System allows airmen to make sure the right munitions are in the right place at the right time, according to Frank Ruff, CAS program manager. CAS tracks shipments and provides planning data for warfighting scenarios, while assuring that replacement munitions, whether for those guarding the planes or the bombs being loaded, are ordered and delivered before they are needed.

An upcoming improvement to the CAS program will soon make the users' jobs even easier, Ruff said. The upgrade moves the program onto the Web and will give worldwide visibility into the location and status of all munitions.

New changes at academy

U.S. AIR FORCE ACADEMY, Colo. -- When the Class of 2007 cadets reported for in-processing at the U.S. Air Force Academy in late June, they found many new changes.

The disciplinary system more closely resembles the Air Force's. For example, a strict alcohol policy is in effect, with offenders now charged under the Uniform Code of Military Justice or expelled.

In the dormitories, female cadets now are grouped in clusters within their squadron areas. And perhaps most significantly, new sexual-harassment and sexual-assault reporting procedures are in place, along with a new academy response team.

Sweeping as these changes may be, Lt. Gen. John Rosa, the academy's superintendent, calls them "baby steps" in a long-term effort to transform the academy and rebuild its reputation.

"We realized what we had was a culture and a climate that tolerated sexual assault and harassment," said Rosa. "If you have an environment that tolerates harassment, you have to change that."

For months, the academy has been the focus of widespread criticism. Amid charges of sexual misconduct at the academy, in March, an Air Force team released a report called "Agenda for Change" that identified 43 weak points in need of correction.

Of 165 "action items" identified in the "Agenda

for Change," the academy already has adopted 140, and is incorporating them into the school's operating instructions. Rosa said he hopes to implement all 165 recommendations by March.

Iraqis get help at Ramstein

RAMSTEIN AIR BASE, Germany -- Eighteen Iraqi children are now receiving long-awaited medical care from the state of Rheinland-Pfalz, Germany, thanks to the help of the U. S. Air Force.

The children, ages 6 months to 16 years, arrived here Monday on a C-141 Starlifter from McGuire Air Force Base, N.J., out of Baghdad International Airport.

Most of the children suffer from congenital, acquired or traumatic conditions; two of them have injuries resulting from the armed conflict. The Air Force provided transportation to the children and their attendants free of charge.

Col. Frederick Gerber, chief of operations for the coalition provisional authority ministry of health, said there is a well-established program in Iraq for families and children who need health care.

"Germany made an offer of \$500,000 worth of health care," Gerber said. "All (the Air Force) needed to do was get them here."

"It was a very successful operation and we couldn't have done it without the Air Force," he said. *(Briefs courtesy of Air Force Print News.)*

Base education center makes adjustments

Shaw continues commitment to provide resources, guidance

By Airman 1st Class Susan Penning
Staff writer

The base education center at Shaw assists members striving to further their education.

Although some changes have occurred in the administering of exams, the center still offers the same resources, guidance and assistance.

Tuition Assistance remains at 100%, with a

cap of \$250 per credit hour, and \$4500 in total assistance per year, said Samuel Dairyko, base training and education services chief.

College Level Examination Program testing in the five major general subject areas; English and English with essay, Math, Humanities, Social Science and Natural Science, as well as many specific subject exams have recently changed or will be changing.

The tests are becoming strictly electronic, said

Dairyko. Department of Defense firewalls will not allow them to be downloaded and administered at a military installation.

The Humanities CLEP has already been omitted from the base education center. No base testing in Math, English or Natural Science will be available after Nov. 30. The Social Science CLEP will not be available after Jan. 31.

Members who want to take CLEP tests not available on base will be required to

drive to the University of South Carolina national test center in Columbia to take the exams.

CLEP exams at USC cost \$56, which is refundable to servicemembers, said Retta Smith, education service officer at Shaw. However, the \$15 registration fee for the exams is non-refundable.

Defense Activity for Non-Traditional Education Support exams will continue to be available at the testing center. DANTES exams differ from CLEP exams in that there is no time limit for

the tests, and a separate grading system is used, Dairyko said.

"There is a plan in the works to make the five general area CLEP exams available again at the base education center April 1," said Dairyko. The exams would be administered in paper form.

For educational guidance or exam details, members can call the base education center at **895-1835**.

“There is a plan in the works to make the five general area CLEP tests available again at the base education center April 1.

Samuel Dairyko

Base training and education services chief

The education center can help you achieve your goals!

