

Food service takes first step toward Hennessy

Members of the 20th Services Squadron are about to test their mettle by competing for the 2004 Air Combat Command Excellence in Food Service award. This is the first step on the way to recognition as the best food service operation in the Air Force: The 2004 John L. Hennessy Award.

The award is named after John Lawrence Hennessy, a hotel and restaurant executive and former chairman of the War Food Committee during World War Two.

Established in 1956 by the Air Force, National Restaurant Association, Society for Foodservice Management and International Food Service Executives Association, the program promotes excellence in customer service and meal quality and inspires high morale, motivation, mission support and a professional image through pride and spirited competition.

Members of the NRA, the SFM, the IFSEA and the Culinary Institute will assess the performance of Air Force food service operations around the world.

"We have a team of the most capable, customer-oriented airmen and civilians I've had the pleasure to work with," said 1st Lt. Charles Hamilton, food service officer. "Every day I see how hard they work to make things better. They continue to meet or exceed the Air Force Golden Eagle standards set for all Air Force Food Service facilities. Now, we just have to show the ACC Food Service team what we can do."

Shaw is competing in the single facility category, and couldn't ask for a better facility to work out of,

according to Tech. Sgt. Ken Martin, dining facility manager. "I can't stress how the improved environment of the CMSgt Emerson E. Williams Dining Facility has positively impacted both our employees and our customers ... it's marvelous."

There are six focus areas: kitchen operations, serving and dining operations, training (to include personnel and readiness), sanitation, maintenance of the facility and overall management practices. The evaluation team will scrutinize every aspect of the food service operation to determine an overall ACC team to represent at the Hennessy level. "Evaluators will be looking at our financial, purchasing and receiving records, as well as how the managers have trained their employees," said Chief Master Sgt. Albert Hunter, 20th SVS superintendent. "I have great confidence in our team and the way our managers run all of our facilities."

The annual program reflects the dedication, pride and fellowship of the civilian food service industry and the Air Force way of life. The Hennessy program also allows the sharing of valuable information between the travelers who are recognized leaders in the civilian food service industry, and the base-level



Photo by Staff Sgt. Stacy Simon

Airman 1st Class Tiffany Cleckley, food service specialist, dishes out vegetables with a smile Wednesday to patrons of Shaw's CMSgt Emerson E. Williams Dining Facility.

food service personnel. Achieving success includes superior customer service, astute management, command support of food service operations and the attitude on behalf of the base to excel and become a winner. The ACC Food Service Excellence team will arrive Sunday. The review will take place Monday – Wednesday. Team members include Lt. Col. Benjamin Trotter, ACC Combat Support Division Chief, David Van Steenburg, ACC Food Service Section Chief, and Master Sgt. Ernest Go, ACC Food Service Manager. *(Information courtesy of the 20th Services Squadron.)*

Shaw fuels – Getting pumped to meet new challenges

By Staff Sgt. Jerry Wright
20th Logistics Readiness Squadron

The motto of the fuels management flight here is “without fuel, pilots are pedestrians.” The warriors of the fuels management flight take a great deal of pride in their jobs, said Chief Master Sgt. Paul Thurston, 20th Logistics Readiness Squadron fuels manager. This mission-critical team is always on the go. Even with the recent increase of deployments within their flight, they are still capable of accomplishing their mission.

The fuels flight shined during recent inspections, to include a rating of Outstanding during the Operational Readiness Inspection. Now, the flight is preparing to compete for Air Combat Command’s Drake Trophy, which is awarded to the top fuels flight in the command.

“We know we have the best people here, and we are striving to provide the best possible work environment for our troops,” said Thurston. “We want to show ACC and the Air Force that we have made huge strides to improve our working environment and have quality people working here.”

This year, the fuels flight deployed more than 38% of the flight personnel in support of Operation IRAQI FREEDOM. Staff Sgt. Steven Caselli, 20th LRS fuels distribution supervisor, said the flight had a lack of junior NCOs and the airmen had to

step up to fill the void.

“The airmen tackled tasks head on and helped to better the flight with key supervision,” said Caselli.

Despite the increased workload for the troops left behind, the flight managed to upgrade their storage facilities and complete many other projects in the distribution area. One of the major upgrades was having a containment wall built around the refueler parking area to contain potential fuel spills from refueling units.

The fuels flight provides the 20th Fighter Wing with the best product possible, Thurston said. They switched the base service station’s diesel product from DL2, a low-grade sulfur diesel, to B20.

B20 is 20% biodiesel and 80% petroleum diesel and proven to be more environmentally conscious, said Staff Sgt. Harold Fields, 20th LRS resource controller.

It is made from renewable resources such as soybean and has lower emission than petroleum diesel. The fuels flight also uses an additive called Plus 100 in their JP-8 jet fuel.

“This additive not only helps improve the daily performance of wing jets, but it also provides another form of preventative maintenance,” said Staff Sgt. Sean Ezell, 20th LRS laboratory technician.



Photo by Staff Sgt. Alicia Prakash

Senior Airman Jason Fleenor, 20th LRS refueling unit operator, prepares to fuel an F-16 jet here by using an R-11 Refueling Unit which holds 6,000 gallons of jet fuel.

Even with the on-going remodeling efforts, the fuels flight maintains focus on the mission. Shaw fuels flight delivers more than 87,000 gallons of fuel a day to 84 aircraft. Not only do they deliver fuel to aircraft, but they also provide ground products to all organizations on base and ensure quality control of the fuel they deliver.

“Our first mission is to provide fuel support for the airplanes,” said Thurston. “We believe in Shaw’s mission statement of any challenge, anytime, anywhere.” (Staff Sgt. Alicia Prakash contributed to article.)

Chem Warfare Training ensures readiness



Photo by Master Sgt. Paul Holcomb

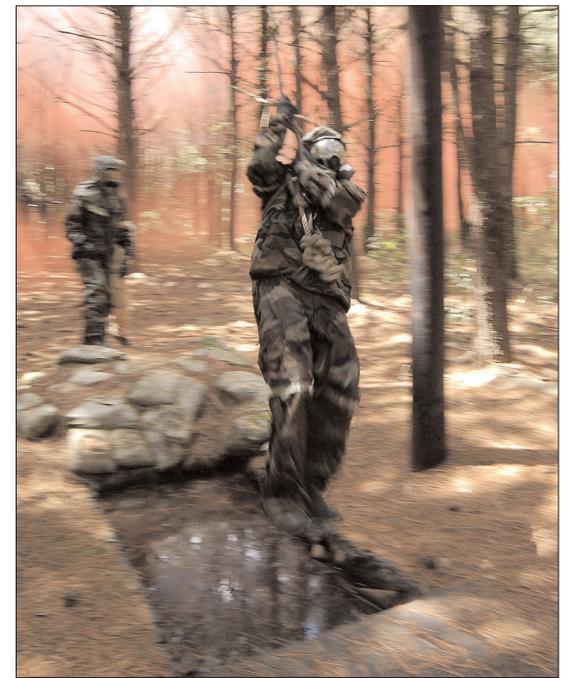


Photo by Master Sgt. Paul Holcomb

Left, Airmen use a rope walk to cross a water barrier on the Trail of Doom during Initial Chemical Warfare Training at Shaw Sept. 3. Above, A rope swing is used to cross a water pit in a simulated chemical environment.



Photo by Master Sgt. Paul Holcomb



Photo by Master Sgt. Paul Holcomb



Photo by Tech. Sgt. Shirley Howcroft

Far left, Airmen barrel step through a tire grid on the Trail of Doom, an obstacle course that ends with a visit to the Mask Confidence Chamber. Left, First Lt. Rob Faustmann, 79th Fighter Squadron pilot, looks back to make sure his group is with him. Above, Master Sgt. Dennis McCoy, 20th Civil Engineer Squadron NCO in charge of readiness plans and operations, instructs participants experiencing the Mask Confidence Chamber.

Live entertainment adds to club benefits

By Mary Marshall
20th Services Squadron publicist

Club Shaw seems to be the "place to be" Saturday night as a variety of live music is now offered for base personnel to enjoy.

Club members indicated they wanted live entertainment to be available, and the club made it happen.

"Just over two months ago we brought live entertainment back to Club Shaw," said Roger Jarrett, club manager. "The decision was based on comment cards received from members requesting some kind of live entertainment program."

Since the program's kick-off in July, Club Shaw has hosted a variety

of acts, including everything from classic and Southern rock to new country.

"We are trying to offer something for everyone," Jarrett said. "If you don't like Southern rock this week, we'll have new country next week and heavy metal the following."

The Saturday night entertainment program is just one more example of the benefits of club membership. All shows are free for members, while non-members pay a \$2 cover charge.

R & B nights are hosted every Friday night from 11 p.m. to 3 a.m., featuring some of the most well-known disc jockey's in the area.

Additionally, Def Comedy Jams are offered throughout the year. A Def

Comedy Jam featuring Small Frie with special guests, Willie Floyd and Ra Ra Bracey, is scheduled for Sept. 19. Reggie "Byrdman" Byrd will host the show, and there will be a free after-the-show party with DJ Hustle. Advance tickets are on sale now. The cost is \$10 for members and \$12 for non-members.

In addition to great shows, club membership offers other benefits.

"More than 115 area businesses offer discounts to club members for simply showing their club card," Jarrett said.

Air Combat Command also has a variety of initiatives that benefit club members. One such benefit is the up to 30% discount at nine motel/hotel chains throughout the country. Properties include Days Inn, Howard Johnson, Ramada, Travelodge, Knights Inn, Wingate Inn, Villager, AmeriHost and Super 8. There are also ACC "Dollar Days" breakfasts, lunches and family nights where the member pays only \$1 for a meal.

Currently, a world-wide membership drive is underway called "Travel The World On Us." The drive is going on now through Oct. 31, and more than 140 people will win travel-related prizes just for signing up for membership. The drive is open to all eligible non-members; active-duty, Reserve, civilians and retirees.

"There has never been a better time to become a member, said Jarrett.

"There are Monday night family nights featuring a kiddie buffet and



Photos by Curt Marshall

Airman 1st Class Jasen Haslund, 79th Aircraft Maintenance Unit avionics apprentice, plays onstage with rock band CPR Saturday.

bingo or karaoke. In addition, there are Tuesday jackpot bingo nights, Thursday pizza specials, Friday and Saturday night entertainment programs, retiree appreciation nights, daily lunch specials, free Friday night happy hour hors d'oeuvres and more," continued Jarrett.

"I invite you to stop by Club Shaw today and check us out. I believe you'll be glad you did," Jarrett said.

For more information on club events and programs, call 666-3651.



New Country/Southern rock band, blackriver, recently played to the crowd at Club Shaw during a Saturday night performance.

Season's greetings in September at Toyland



Above, Keegan, two-year-old son of Special Agent Jerome Duhon, Detachment 212, Office of Special Investigations, chooses a toy at the opening of Toyland at the Base Exchange Saturday.



Photos by Staff Sgt. Stacy Simon

Above, Wendy, wife of Staff Sgt. Kurt Scandrol, 20th Equipment Maintenance Squadron, and their 21-month-old son, Ryan, are greeted by Winnie the Pooh before venturing through Toyland.



Above, Jade, three-year-old daughter of Jennifer and Senior Airman Guy Sideboard, 20th Aircraft Maintenance Squadron, points to one of the toys she wants for Christmas. Right, Fred the Fantastic entertains children with magic tricks.





Spirit Spotlight



Airman 1st Class Teshia Feaster-Jones

Organization: 20th Logistics Readiness Squadron

Duty title: Vehicle operator and dispatcher

Hometown: Hinesville, Ga.

Time in service: Two years

Family: Husband, Adrian and two-year-old daughter, Jonaziah

Off-duty interests: Spending time with my family, shopping and traveling

Words I live by: "For success, attitude is equally as important as ability."

The Spirit Spotlight is open to E-5 and below, O-2 and below and GS-5 and below. Personnel must be nominated by their supervisor, section chief, first sergeant or commander. To nominate someone, call **895-2018** or e-mail: **spirit.editor@shaw.af.mil**.